

Notice of Data Event

This notice serves to provide information about the cyber security incident that impacted OTA Management LLC (hereinafter "OTA"). OTA is providing this substitute notice as a result of a security incident to provide individuals with information about the incident and to share resources available for those who wish to further safeguard their personal information.

OTA was the victim of an unknown third party gaining unauthorized access to the OTA network environment on March 23, 2025. OTA discovered the incident on March 24, 2025 and immediately severed the unauthorized activity.

Upon learning of the issue, OTA immediately engaged the appropriate forensic consultants to investigate the root of the incident, secure its systems, prevent this issue from reoccurring, and identify any sensitive or personal information that may have been impacted as a result.

Our investigation determined that data may have been exposed without authorization. Thereafter, OTA conducted a thorough review of the contents of the files to determine if they contained any sensitive information. After completing the extensive and exhaustive review, OTA learned certain personal or sensitive information contained in its environment may have been exposed as result of the incident. Since that time, OTA has been working diligently to identify and obtain sufficient information in order to provide those impacted with this notice. Individualized letters explain what personal information may have been impacted as a result of this incident.

Nonetheless, this message constitutes a substitute notice for those individuals OTA attempted to notify but was unable to reach whose names and certain sensitive information were impacted by the incident.

Individuals who would like to determine whether they were potentially impacted by this incident should call (866) 830-1451 to speak with a fraud specialist.

Although OTA is unaware of any actual or attempted misuse of any information, it is providing notice of this incident out of an abundance of caution and in compliance with applicable laws. It is also providing one-year free credit monitoring, cyber monitoring, and identity theft protection services through Privacy Solutions to those impacted by this incident.

Privacy and security are our top priorities. We deeply regret that this incident occurred and will continue to implement the most stringent security protocols available to prevent future incidents.

Those impacted by this incident can also enroll in the complimentary credit monitoring services for adults and complimentary cyber monitoring services for minors being offered by logging on to www.privacysolutions.com.

The enrollment requires an internet connection and an email account. Please note that when signing up for monitoring services, individuals may be asked to verify personal information to ensure their protection and confirm their identity.

If you have questions or need assistance, please call (866) 830-1451 Monday through Friday from 9 a.m. to 9 p.m. Central Time, excluding holidays.

In addition to the complimentary services above, there are steps you can take to protect yourself:

- Be on the lookout and regularly monitor the explanation of benefits statements received from your health plan and statements from health care providers, as well as bank and credit card statements, credit reports, and tax returns, to check for any unfamiliar activity.
- If you believe you are the victim of a crime, you should contact local law enforcement authorities and file a police report.
- If you notice any health care services that you did not receive listed on an explanation of benefits statement, you should contact your health plan or doctor.
- If you notice any suspicious activity on bank or credit card statements or on tax returns, you should immediately contact your financial institution and/or credit card company or relevant agency.

REFERENCE GUIDE

Review Your Account Statements

Carefully review statements sent to you from your healthcare providers, insurance company, and financial institutions to ensure that all of your account activity is valid. Report any questionable charges promptly to the provider or company with which you maintain the account.

Order Your Free Credit Report

To order your free annual credit report, visit www.annualcreditreport.com, call toll-free at (877) 322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's ("FTC") website at www.ftc.gov and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 303485281. The three credit bureaus provide free annual credit reports only through the website, toll-free number or request form.

Upon receiving your credit report, review it carefully. Look for accounts you did not open. Look in the "inquiries" section for names of creditors from whom you have not requested credit. Some companies bill under names other than their store or commercial names; the credit bureau will be able to tell if this is the case. Look in the "personal information" section for any inaccuracies in information (such as home address and Social Security Number).

If you see anything you do not understand, call the credit bureau at the telephone number on the report. Errors may be a warning sign of possible identity theft. You should notify the credit bureaus of any inaccuracies in your report, whether due to error or fraud, as soon as possible so the information can be investigated and, if found to be in error, corrected. If there are accounts or charges you did not authorize, immediately notify the appropriate credit bureau by telephone and in writing. Information that cannot be explained should also be reported to your local police or sheriff's office because it may signal criminal activity.

Contact the U.S. Federal Trade Commission

If you detect any unauthorized transactions in any of your financial accounts, promptly notify the appropriate payment card company or financial institution. If you detect any incidents of identity theft or fraud, promptly report the matter to your local law enforcement authorities, state Attorney General and the FTC.

You can contact the FTC to learn more about how to protect yourself from becoming a victim of identity theft by using the following contact information: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338); www.ftc.gov/idtheft/.

Place a Fraud Alert on Your Credit File

To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect against the possibility of an identity thief opening new credit accounts in your name. When a credit grantor checks the credit history of someone applying for credit, the credit grantor gets a notice that the applicant may be the victim of identity theft. The alert notifies the credit grantor to take steps to verify the identity of the applicant. You can place a fraud alert on your credit report by calling any one of the toll-free fraud numbers provided below. You will reach an automated telephone system that allows flagging of your file with a fraud alert at all three credit bureaus.

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| Equifax | P.O. Box 105069 Atlanta, GA 30348 | 1-888-766-0008 | www.equifax.com |
| Experian | P.O. Box 9554 Allen, TX 75013 | 1-888-397-3742 | www.experian.com |
| TransUnion | P.O. Box 2000 Chester, PA 19016 | 1-800-680-7289 | www.transunion.com |

Security Freezes

You have the right to request a credit freeze from a consumer reporting agency, free of charge, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A security freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a security freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a security freeze may delay your ability to obtain credit.

Unlike a fraud alert, you must separately place a security freeze on your credit file at each credit bureau. To place a security freeze on your credit report you must contact the credit reporting agency by phone, mail, or secure electronic means and provide proper identification of your identity. The following information must be included when requesting a security freeze (note that if you are requesting a security freeze for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, display your name and current mailing address, and the date of issue.

Below, please find relevant contact information for the three consumer reporting agencies:

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| Equifax Security Freeze | P.O. Box 105788 Atlanta, GA 30348 | 1-800-685-1111 | www.equifax.com |
| Experian Security Freeze | P.O. Box 9554 Allen, TX 75013 | 1-888-397-3742 | www.experian.com |
| TransUnion | P.O. Box 160 Woodlyn, PA 19094 | 1-888-909-8872 | www.transunion.com |

Once you have submitted your request, the credit reporting agency must place the security freeze no later than 1 business day after receiving a request by phone or secure electronic means, and no later than 3 business days after receiving a request by mail. No later than five business days after placing the security freeze, the credit reporting agency will send you confirmation and information on how you can remove the freeze in the future.

Provide Any Updated Personal Information to Your Health Care Provider

Your health care provider's office may ask to see a photo ID to verify your identity. Please bring a photo ID with you to every appointment if possible. Your provider's office may also ask you to confirm your date of birth, address, telephone, and other pertinent information so that they can make sure that all of your information is up to date. Please be sure and tell your provider's office when there are any changes to your information. Carefully reviewing this information with your provider's office at each visit can help to avoid problems and to address them quickly should there be any discrepancies.

Additional Information

Colorado, Georgia, Maine, Maryland, Massachusetts, New Jersey, Puerto Rico, and Vermont residents: You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft.

District of Columbia: Contact the District of Columbia Office of Attorney General for steps to avoid identity theft: (202) 727-3400, 400 6th Street, NW, Washington DC 20001, <http://oag.dc.gov>.

Kentucky Residents: Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.

Maryland Residents: Maryland Attorney General: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202;

1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

Massachusetts Residents: You have the right to obtain a police report and request a free security freeze as described above.

New York Residents: You can obtain information from the New York State Office of the Attorney General about how to protect yourself from identity theft and tips on how to protect your privacy online. You can contact the New York State Attorney General at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755 or 1-800-7889898; <https://ag.ny.gov/>. You also may contact the Bureau of Internet and Technology (BIT), 28 Liberty Street, New York, NY 10005; 212-416-8433; <https://ag.ny.gov/about/about-office/economic-justice-division#internet-technology>.

North Carolina Residents: You can obtain information from the North Carolina Attorney General's Office about preventing identity theft. You can contact the North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6400; www.ncdoj.gov.

Oregon Residents: We encourage you to report suspected identity theft to the Oregon Attorney General at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096; 1-877-877-9392 or 1-503-378-4400; www.doj.state.or.us.

Rhode Island Residents: Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, www.riag.ri.gov, Telephone: 401- 274-4400.

South Carolina Residents: You can obtain information from the South Carolina Department of Consumer Affairs: 293 Greystone Blvd., Ste. 400, Columbia, SC 29210; 800-922-1594; www.consumer.sc.gov.

Texas Residents: You can obtain information from the Texas Attorney General can be reached at: 300 W. 15th Street, Austin, Texas 78701; 800-621- 0508; www.texasattorneygeneral.gov/consumer-protection/.

Vermont Residents: If you do not have internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at 802-656-3183 (800-649-2424 toll free in Vermont only).

New Mexico: You have rights pursuant to the Fair Credit Reporting Act. These rights include knowing what is in your file and your credit score; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; to be told if information in your credit file has been used against you; as well as other rights. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. For more information about the FCRA, and your rights pursuant to the FCA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.